

Key stakeholders were also advised, including the Australian Security Industry Association, Security Providers' Association of Australia Ltd, Australian Industries Group, Liquor Hospitality & Miscellaneous Union and other government agencies.

"We were pleased with the interest of employer associations and the willingness of employers to voluntarily rectify issues as they were identified – but now we need a strong commitment from this sector to work collaboratively with us to vastly improve levels of education and compliance," Mr Campbell said.

"A number of employers were very positive about the campaign as they felt that poor practices among their competitors should be exposed and remedied, so we need to harness that attitude to assist bring about cultural change and significant improvements.

"We are mindful that this is an industry which employs large numbers of young people and migrant workers who may be vulnerable if they are not fully aware of their workplace rights."

Mr Campbell says a follow-up campaign next year to re-audit a sample of those companies found to be non-compliant is likely.

The campaign focused on different sectors of the industry in each State and Territory.

- NSW/ACT: Alarm monitoring services and security at events and airports.
- VIC: Crowd control and mobile patrols.
- QLD: Alarm monitoring and general security.
- WA: Crowd control and security patrols.
- SA: Medical centre static guards, mobile patrols and crowd control.
- TAS: General security including crowd control.
- NT: General security.

The underpayment of workers is as follows:

- NSW: \$163,000 for 276 workers at 21 businesses.
- WA: \$119,000 for 43 workers at eight businesses.
- SA: \$47,000 for 58 workers at eight businesses.
- TAS: \$42,000 for 19 workers at four businesses.
- VIC: \$40,000 for 61 workers at seven businesses.
- QLD: \$39,000 for 194 workers at 11 businesses.
- ACT: \$776 for a worker at one business.
- NT: No recoveries. Two businesses remain under investigation.

Employers or employees seeking assistance should contact the Fair Work Infoline on 13 13 94 or visit www.fairwork.gov.au. For translations call 13 14 50.

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